



2090 Bondsville Rd
Downingtown PA 19335
+1(610)269-6712
Oneillandsons@gmail.com

Non-Warranty Repair Form

please include this form with your robot

Customer Information

First and last name:

Return Shipping address:

Address		
City/Town	State	Zip code

Contact number:

Email Address:

Robot Information

Robot Model:

Robot Serial Number:

Estimated Purchase Date:

Brief description of malfunction:

Estimate information:

Estimates are usually provided via email within 24-48 hours of receiving the unit.

Estimates are provided free of charge. If you do not proceed with the estimate, your unit will be recycled, unless instructed otherwise.

Labor for residential units vary from \$45-\$65.

We accept Visa, Mastercard, Discover, and Amex as payment.

If there is no response 30 days from the date on the estimate, the unit will be disposed.

Next steps:

1) Print this form, you will include it with your robot.

2) Ship the robot to us at 2090 Bondsville Rd, Downingtown PA 19335

- Package the robot itself and the power supply (we do not require the caddy)
- If applicable put the handle of your robot in the horizontal position to avoid shipping damages
- Wrap both parts, robot and power supply, in bubble wrap. Try to avoid using peanuts
- Ups and FedEx are usually the best way to ship it into us
- Make sure to include the repair form that you filled out

3) In about 2 days we will contact you for a free estimate.

4) Once we receive payment for the work done we will ship it back in 1 business day.